

## Aeratis Limited Lifetime Warranty

**Aeratis Porch Products** (hereafter “Aeratis”) warrants to the original purchasing party (“Purchaser”) that all Aeratis formulated products (the “Product”) shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or have structural damage from termites, fungal decay and will not buckle, cup or warp. This will not occur over the lifetime use by the original purchaser. If a defect occurs within the warranty period, Purchaser shall notify Aeratis and, upon confirmation by an authorized Aeratis representative of the defect, Aeratis’ sole responsibility shall be, at its discretion, to either replace the defective Product or refund the portion of the purchase price paid by Purchaser for such defective Product. (This consideration shall not extend to any costs of the initial installation, subsequent installation, or any movement and handling expenses incurred.)

For purposes of this warranty a “residential application” shall refer to an installation of the Product on an individual’s residence, (DIY or Contractor), and a “commercial application” shall refer to any installation of the Product other than on the installing party’s residence (project for the purpose of selling or reselling).

This warranty may be transferred one (1) time within the five (5) year period beginning from the date of original purchase by Purchaser to a subsequent buyer of the property upon which the Products were originally installed. For this warranty to take effect for the transferee, the transferring party must complete the Warranty Transfer request at [Aeratis.com](http://Aeratis.com)

To submit a warranty claim under this limited warranty, Purchaser, or the transferee, shall provide to Aeratis, within the warranty period referred to above, a description of the claimed defect, including photos, a copy of the warranty submission, or warranty transfer, and proof of purchase, to the following address:

Aeratis’ Address:

Aeratis Porch Products  
ATTN: Warranty Dept.  
P.O. Box 11087  
Chandler, Az 85249

Aeratis cannot and will not warrant against any issues related to: (1) improper installation of Product and/or failure to follow Aeratis installation guidelines; (2) use of Product beyond normal use and service conditions, or in an application not recommended by Aeratis or by National or local building codes; (3) movement, distortion, collapse or settling of terrain, supporting structure or substrate supporting the Product; (4) any act of Force Majeure (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as caustic chemicals, grease, oil, bug sprays, tanning oils, hydraulic fluid etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in color of Product; (6) improper handling, storage, abuse or neglect of Product by Purchaser, the transferee or third parties; or (7) ordinary wear and tear.

No person or entity is authorized by Aeratis to make, and Aeratis shall not be bound by, any statement or representation as to the quality or performance of Product other than as contained in this warranty.

All warranty statements contained within this lifetime limited warranty set forth the only warranties extended by Aeratis and are in lieu of all other conditions and warranties, either expressed or implied, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose. The provisions of this warranty shall constitute the entire liability of Aeratis and the purchaser/property owners/professional installer exclusive remedy for breach of this warranty. In no event shall Aeratis be liable to the purchaser/property owner/installation professional for special, incidental, indirect, consequential, or punitive damages arising from the use of the Aeratis products or the breach of any express or implied warranty.

### **Product Specific Requirements and Activations**

**Aeratis Traditions Products** – To activate the above warranty for Aeratis Traditions products, all materials must be installed in accordance to the Aeratis installation Guide. Upon completion, all AERATIS TRADITIONS PRODUCTS must be cleaned with recommended cleaners, and painted in accordance to the Aeratis Traditions Painting Instructions.

**Aeratis Customs Shutters** – To activate the above warranty for Aeratis Custom shutters, all materials must be used in accordance to the Aeratis Installation Guide. All Shutters must be painted/ coated and all raw material areas covered with a recommended paint. This must be maintained over the lifespan of the product. All shutters must be installed using 3 hinges per shutter (4 if shutter is over 84”) as well as the shutters support on the shutter dog system. All shutters over 72” need hidden stays installed within 4 inches of the top of the shutter. All shutter products must be registered withing 30 days of installation at Aeratisshutters.com. Copy of receipt or invoice will be needed to register for warranty.

**Aeratis Legacy and Heritage with DuraTech** - To activate the above warranty for Aeratis Heritage and Legacy products, all materials must be installed in accordance to the Aeratis installation Guide lines.

**Aeratis.com or 888-676-2683**

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## Aeratis 20 Year Fade Warranty

Aeratis 20 year Fade Warranty – Aeratis Heritage and Legacy Products with DuraTech Capping Technology products color will not fade from light and weathering exposure, as measured by a color change of more than 5 Delta E (CIE) units. While the Product is designed to resist fading, no material is fade proof when subjected to years of exposure to ultraviolet (UV) rays and the elements.

After reviewing all information, Aeratis will make a determination regarding the validity of the claim submitted. If Aeratis determines that the Purchaser's claim is valid, Aeratis will, at its sole discretion, either replace the affected item or refund the portion of the purchase price paid by the Purchaser for such affected item. (This consideration shall not extend to any costs of the initial installation, subsequent installation, or any movement and handling expenses incurred.) Replacement material will be provided that is as close as possible in color, design and quality as the replaced material, but Aeratis does not and cannot guarantee an exact match as colors and design may change. In the event a product is discontinued. The closest matching product may be provided and topical alterations may need to be made by Purchaser.

If Purchaser makes a valid warranty claim hereunder during years eleven (11) through twenty (20) after the original purchase, then Purchaser's recovery will be prorated as indicated below. If Aeratis is providing replacement materials, it may elect to replace the percentage listed below of boards otherwise meeting the requirements for a claim; if Aeratis is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of boards otherwise meeting the requirements for a claim.

0-10 years – 90% Recovery

11-15 years – 70% Recovery

19- 20 years – 50% Recovery

This warranty shall not cover, and Manufacturer shall not be responsible for, costs and expenses incurred with respect to the removal of affected Product or the installation of replacement materials, including but not limited to, labor and freight. The foregoing remedies are the **SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY.**

**Aeratis.com or 888-676-2683**